# **Privacy Policy**

Last Update: January 13, 2022

Gymshare LLC ("Gymshare") respects your concerns about privacy and has developed this Privacy Policy to demonstrate its commitment to protecting your privacy. This Privacy Policy is intended to describe for you, as an individual who is a user of the Gymshare website "Site") and associated mobile applications, which link to this policy, unless otherwise specified) or our services, or otherwise provide us with information through various means the information we collect, how that information may be used, with whom it may be shared, and your choices about such uses and disclosures.

By using our Site, you accept this Privacy Policy. Please read this Privacy Policy carefully when using our website or services or transacting business with us.

If you have any questions about our privacy practices, please refer to the end of this Privacy Policy for information on how to contact us.

#### **Collected Information:**

We may collect personal information that can identify you, such as your name and email address and other information that does not identify you. The personal information you provide may be sent to servers located in the United States and other countries around the world.

- We may collect and store any personal information you enter on our website or provide to us in some other manner. This includes identifying information, such as your name, address, e-mail address, telephone number, bio, photograph, fitness profile, and other personally identifiable information.
- We may also periodically obtain both personal and non-personal information about you from other business partners, contractors and other third parties. Examples of information that we may receive include: updated delivery and address information, purchase history, and additional demographic information.

Gymshare wants to give you the best possible experience when you visit our Site. We like to constantly update and improve the features on our Site, we like to personalize your browsing and shopping experience and we like to recognize you when you return to our Site. We have a variety of ways of doing this.

## **Cookies**

We collect information about how you use our Site by setting and accessing cookies on your computer. A cookie is a small data file that identifies the web browser on a particular computer. No personal information is stored in the cookie itself. When you visit our Site, a cookie will be sent to your browser and then stored on your computer's hard drive. We use these cookies to

track information about how often you visit our web site, what pages you view, and where you go after you leave the site. We also link the visitor ID from your cookie to a user ID in our database to help us analyze web traffic and statistics. Cookies also help us improve your shopping experience by, among other things, keeping track of your preferences, recognizing you if you are a registered user, and tracking your transactions on our Site. If any of your personal information needs to be accessed during that process, you will have to log in or otherwise authenticate yourself. If you don't like cookies, you can set your browser to reject cookies or to notify you when you are sent a cookie, giving you the chance to decide whether or not to accept it. For instructions, look at your browser's Help menu. Note that certain features of our Site may not be available if you delete or reject cookies.

We use pixel tags (also called web beacons or "clear" gifs) on our Site. They help us analyze what our clients like to do on our Site and the effectiveness of our features and advertising. They can also help us customize your browsing and shopping experience. We may use information collected through pixel tags or tracked links in combination with your personally identifiable information. We may also combine personally identifiable information you provide to Gymshare with other personal information (such as purchase history and demographic information). We often work with other companies to help us track, collect and analyze this information but they are 2 rohibited from using this information for any other purpose.

- Information collected automatically. We automatically collect information from your browser when you visit our website. This information includes your IP address, your browser type and language, access times, the content of any undeleted cookies that your browser previously accepted from us (see "Cookies"), and the referring website address.
- Other Technologies. We may use standard Internet technology, such as web beacons and other similar technologies, to track your use of our site. We also may include web beacons in promotional or other e-mail messages or newsletters to determine whether messages have been opened and acted upon. The information we obtain in this manner enables us to customize the services we offer our website visitors to deliver targeted advertisements and to measure the overall effectiveness of our online advertising, content, programming or other activities.
- Information collected by third-parties. We may allow third-parties, including our authorized service providers, affiliate companies, advertising companies, and ad networks, to display advertisements on our site. These companies may use tracking technologies, such as cookies or web beacons, to collect information about users who view or interact with their advertisements. This information allows them to deliver targeted advertisements and gauge their effectiveness.

We may use information that we collect about you to:

•deliver the products and services that you have requested;

- •manage your account and provide you with customer support;
- •perform research and analysis about your use of, or interest in, our products, services, or content, or products, services or content offered by others;
- •communicate with you by e-mail, postal mail, telephone and/or mobile devices or send newsletters about products or services that may be of interest to you either from us, our sister companies or other third parties;
- •communicate with you with regard to partially completed service requests, including by mail, email or text message;
- •develop and display content and advertising tailored to your interests on our site and other sites;
- •verify your eligibility and deliver prizes in connection with contests and sweepstakes;
- •enforce our terms and conditions;
- •publicly-display comments, ratings and reviews and other content provided by you;
- •manage our business; and
- •perform functions as otherwise described to you at the time of collection.

#### **Payment and Financial information**

All payments for transactions on the site will be processed through Stripe. Stripe has been audited by a PCI-certified auditor and is a PCI Service Provider Level 1. This is the most significant level of certification available in the payments industry. Stripe may use financial information or payment method to process payment for any purchases made on our website, enroll you in the discount, rebate, and other programs in which you elect to participate, to prequalify you for credit card and other offers that you might find of interest, to pre-qualify members to participate in our contractor network, to protect against or identify possible fraudulent transactions, and otherwise as needed to manage our business.

# **Mobile Apps**

If you install one of our apps on your mobile device, your use of the app is subject to the applicable app license agreement.

#### **Shared Information**

Personal information. We do not share your personal information with others except as indicated below or when we inform you and give you an opportunity to opt out of having your personal information shared. We may share personal information with:

- Non-medical health and fitness professionals: the Gymshare service matches you with non-medical health and fitness professionals, who will have access to your bio, fitness information and all other information on your profile.
- Photographs or videos taken of users at a Gymshare LLC or during exercise events for any purpose. Users waive rights to inspect or approve the finished photographs, videos, advertising copy or printed matter that may be used in conjunction therewith or the eventual use that the photographs or video may be applied. Users have no expectation of privacy while working out at a home gym.
- Telephone/Email/Messaging. We may contact you by telephone and/or email and/or messaging provided to connect with non-medical health and fitness professionals.
- Other Situations. We also may disclose your information:
- •In response to a subpoena or similar investigative demand, a court order, or a request for cooperation from a law enforcement or other government agency; to establish or exercise our legal rights; to defend against legal claims; or as otherwise required by law. In such cases, we may raise or waive any legal objection or right available to us.
- •When we believe disclosure is appropriate in connection with efforts to investigate, prevent, or take other action regarding illegal activity, suspected fraud or other wrongdoing; to protect and defend the rights, property or safety of our company, our users, our employees, or others; to comply with applicable law or cooperate with law enforcement; or to enforce our website terms and conditions or other agreements or policies.
- •In connection with a substantial corporate transaction, such as the sale of our business, a divestiture, merger, consolidation, or asset sale, or in the unlikely event of bankruptcy.

We may share your business contact information with third parties, including but not limited to, business name, address, telephone number, email address and name of owner or proprietor of the business.

Any third parties to whom we may disclose limited personal information may have their own privacy policies which describe how they use and disclose personal information. Those policies will govern use, handling and disclosure of your personal information once we have shared it with those third parties as described in this Privacy Policy. If you want to learn more about their privacy practices, we encourage you to visit the websites of those third parties. These entities or their servers may be located either inside or outside the United States.

#### **How You Can Access Your Information:**

If you have an online consumer account with us, you have the ability to review and update your personal information online by logging into your account. You can also review and update your

personal information by contacting us. More information about how to contact us is provided below.

You can also choose to have your account disabled by contacting support@Gymsharehere.com or hello@Gymsharehere.com. After you deactivate your account, you will not be able to sign in to our website or access any of your personal information. However, you can open a new account at any time. If you deactivate your account, we may still retain certain information associated with your account for analytical purposes and recordkeeping integrity, as well as to prevent fraud, collect any fees owed, enforce our terms and conditions, take actions we deem necessary to protect the integrity of our web site or our users, or take other actions otherwise permitted by law. In addition, if certain information has already been provided to third parties as described in this Privacy Policy, retention of that information will be subject to those third parties' policies.

Your choices about collection and use of your information

- •At any time a user can choose to no longer receive commercial or promotional emails or newsletters from us by accessing your user account and opting out. You also will be given the opportunity, in any commercial e-mail that we send to you, to opt out of receiving such messages in the future. It may take up to 10 days for us to process an opt-out request. We may send you other types of transactional and relationship e-mail communications, such as service announcements, administrative notices, and surveys, without offering you the opportunity to opt out of receiving them.
- •If you prefer not to have us share your postal mailing information with these selected providers of goods and services that may be of interest to you, you can notify us at any time by emailing us at support @Gymsharehere.com or hello@Gymsharehere.com.

# Blogs, Bulletin boards, Reviews and Chat Rooms

We may provide areas on our websites where you can post information about yourself and others and communicate with others, as well as post reviews of products, establishments, contractors, and the like, or upload content (e.g. pictures, videos, audio files, etc.). Such postings are governed by our Terms and Conditions User Agreement. In addition, such postings may appear on other websites or when searches are executed on the subject of your posting. Also, whenever you voluntarily disclose personal information on publicly-viewable web pages, that information will be publicly available and can be collected and used by others. For example, if you post your email address, you may receive unsolicited messages. We cannot control who reads your posting or what other users may do with the information you voluntarily post, so we encourage you to exercise discretion and caution with respect to your personal information. Once you have posted information, you may not be able to edit or delete such information.

# **Children's privacy**

Gymshare does not knowingly collect personal information from children under the age of 13 unless that information is stored in an account of an authorized parent or guardian. If we learn that we have collected personal information on a child under the age of 13, without an associated parent or guardian account, we will delete that data from our systems. Gymshare encourages parents and guardians to go online with their children. Here are a few tips to help make a child's online experience safer:

- Teach children never to give personal information (such as name, address, phone number, school, etc.) unless supervised by a parent or responsible adult.
- Know the sites your children are visiting and which sites are appropriate.
- Look for website privacy policies. Know how your child's information is treated.

If you believe that any Customer Information is incorrect or incomplete, please write to or email us as soon as possible. Gymshare will promptly correct any information found to be incorrect.

## **Visiting Site Outside the United States**

This Privacy Policy is intended to cover collection of information on our website from residents of the United States. If you are visiting our website from outside the United States, please be aware that your information may be transferred to, stored, and processed in the United States where our servers are located and our central database is operated. The data protection and other laws of the United States and other countries might not be as comprehensive as those in your country. By using our services, you understand that your information may be transferred to our facilities and those third parties with whom we share it as described in this privacy policy. If a seller is intending to sell to a buyer in a country outside of the United States, seller is responsible for complying with the provisions of the country in which seller is located. Seller bears all responsibility for complying with the European Union General Data Protection Regulation (GDPR) and needs to make buyer aware of how to comply with the provisions of GDPR. More information on GDPR can be found here https://gdpr.eu/privacy-notice/.

## **No Rights of Third Parties**

This Privacy Policy does not create rights enforceable by third parties or require disclosure of any personal information relating to users of the website.

#### **Changes to this Privacy Policy**

We will occasionally update this Privacy Policy to reflect changes in our practices and services. When we post changes to this Privacy Policy, we will revise the "last updated" date at the top of this Privacy Policy. If we make any material changes in the way we collect, use, and/or share your personal information, we will notify you by posting the updated policy on our website, with a link denoting that the policy has been updated. We recommend that you check our website

from time to time to inform yourself of any changes in this Privacy Policy or any of our other policies.

# **For our Canadian users:**

Your rights to access your personal information are not absolute. We may deny access:

- When denial of access is required by law
- When granting you access would have an unreasonable impact on other people's privacy;
- To protect our Company's rights and property; or
- Where the request if frivolous or vexatious.

If we deny your request for access to, or refuse a request to correct personal information, we will explain why.

#### **Your California Privacy Rights:**

If you are a resident of California, in addition to the rights set forth above, you have the right to request information from us regarding the manner in which we share certain categories of personal information with third parties and any affiliated companies for their direct marketing purposes. California law gives you the right to send us a request at a designated address to receive the following information:

- 1. The categories of information we disclosed to third parties for their direct marketing purposes during the preceding calendar year
- 2. The names and addresses of the third parties that received that information; and
- 3. If the nature of the third party's business cannot be determined from their name, examples of the products or services marketed.

We may provide this information in a standardized format that is not specific to you.

## **How to Contact Us:**

If you have any questions or comments about this Privacy Policy, or if you would like us to update information we have about you or your preferences, please contact us. You may write to us at:

Gymshare LLC 2731 E 340 N Spanish Fork, UT 84660